



Veotec Limited Quality Policy

Veotec and its employees are dedicated to a policy that ensures our products and services meet and exceed the requirements of Customer's expectations for quality and performance excellence.

To fulfill this policy, the Company has established a Quality Management System focused on customer requirements and expectations in accordance with the requirements defined in BS EN ISO 9001:2015. The processes and procedures defined in the documented Quality Management System relate to the supply of all products and services from quotation to design and manufacture through to delivery.

The key factors that define our Quality Management System are:

- Prompt response to customer requirements;
- Commitment to quality excellence throughout the Company;
- Effective management of external providers;
- Maintenance of staff training and skills.

Our scope is illustrated on our BS EN ISO 9001 certificate and is defined as 'Design and manufacture of air filtration equipment for the oil, gas and marine industries'. This scope is reviewed by Top Management on a regular basis.

The Company is committed to the effective operation of the Quality Management System and is intended to reflect our commitment to ensure its ongoing capability to meet industry, statutory, regulatory and legislative requirements and also the expectations of our Stakeholders including Customers, Suppliers and Employees. The Management team is also committed to its aim of continual improvement throughout the Quality Management System and in the products and services that the Company provides. We do this by measuring the performance of the Quality Management System and by setting appropriate targets and objectives based on the results.

The Quality Policy and objectives are communicated to all employees and relevant parties, who are required to maintain compliance with the requirements. Quality objectives are set at Top Management meetings and reviewed at Management Review. Deployment of objectives throughout the organisation is carried out in Management meetings, where progress and achievement of objectives is reviewed, performance monitored and necessary strategies for improvement have been agreed. These are monitored by a series of quality and business process measures, indicating to Top Management the performance and improvements achieved in key areas of business operation.

The Managing Director, Sales Director and Operations Director are responsible and accountable for the implementation and maintenance of the Quality Management System and for the timely resolution of queries or problems relating to the system.

This policy has been reviewed and authorised by:

Phil Pendrill – Managing Director

Date

27/4/2018

Andrew Russell – Sales Director

Date

27th April 2018

Jason Pettitt – Operations Director

Date

27/4/2018