

Veotec Terms & Conditions

COMPANY: Veotec Ltd and their Agents.

PURCHASER: The person who accepts a quotation from the Company for the sale of goods or services and whose order to purchase said goods or services is accepted by the company.

GOODS: The goods, including parts, discs and instruction manuals, which the company is to supply in accordance with the conditions.

SERVICES: Design works carried out by the company or its agents on behalf of the Purchaser.

CONTRACT: The contract for the purchase and sale of the goods or services.

WRITING: Includes e-mail, text messages, facsimile transmissions and letters. Notwithstanding, proof of sending by the purchaser does not constitute proof of receipt by Veotec.

1. APPLICATION:

a) All Goods supplied by the Company are sold subject only to these Conditions and acceptance by the Purchaser of any such Goods shall be deemed to constitute full acceptance of those Conditions.

b) The Purchaser accepts that these Conditions shall govern relations between themselves and the Company to the exclusion of any other terms including without limitation conditions and warranties written or oral express or implied even if contained in any of the Purchaser's documents which purport to provide that the Purchaser's own terms shall prevail.

c) The Purchaser shall not be entitled to rely or to seek to rely upon any statement warranty or representation made by an employee or agent of the Company.

d) No variation or qualification of these Conditions or of any quotation or contract arising here from shall be valid unless agreed in writing by a Director of the Company.

2. ACCOUNTS:

a) Purchasers who have had no previous transactions with the Company must provide such information as may be required by the Company to open an account and set up a credit limit and payment terms for the Purchaser.

b) Any order must be made in writing.

c) No contract between the Company and the Purchaser shall arise unless and until the Company has accepted in writing the Purchaser's order.

3. QUOTATIONS:

a) Quotations remain valid for 30 days from the date supplied to the potential customer.

b) Any variations to quotations will only be acceptable if supplied in writing.

4. PRICE:

a) The price of goods shall be the Company's quoted price.

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b) The company reserves the right to increase the price of the goods after acceptance of the order to reflect an increase in the cost of production since the date of quotation. The company will notify the purchaser as soon as reasonable practicable of any increase, however, any increase up to 5% of the contract price will not be a reason for the Purchaser to terminate the contract.

c) The price given to the Purchaser is on ex-works basis unless otherwise stated and any additional charges for delivery, Insurance, packing and the like and payable by the Purchaser.

d) All prices are quoted excluding VAT. Any VAT liability which attaches is payable by the Purchaser.

e) Where goods are sold in a currency other than Sterling, the Company reserves the right to recalculate the price payable at the due date, should the exchange rate prevailing at the time, result in a negative fluctuation from the quoted price greater than 2.5%.

5. PAYMENT:

a) Unless otherwise agreed in writing by Veotec payment terms are as follows:

i) Where the contract value is less than £50,000, payment in full is due 30 days from the end of the month after the invoice date;

ii) Where the full contract value exceeds £50,000, a deposit of 20% of the full value will be required upon placing the order, with a further 30% of the full value being payable when the goods are ready to be packed prior to despatch. The remaining 50% is then due for payment 30 days from the invoice date.

b) Any outstanding monies not paid within 15 days of the due date will incur interest at 8% per annum until payment is received.

c) Any dispute concerning payment must be advised to Veotec within 5 days of delivery of the goods. If no issues are raised during this period the Purchaser will be deemed to have accepted the goods as being fully acceptable and will be bound by the payment terms outlined.

6. DELIVERY:

a) Time of delivery shall not be of the essence of the Contract and any time stated for delivery is an estimate and is stated by the way of general information only.

b) The Purchaser shall carefully examine the Goods on receipt of the same and shall by written notice to be received by the Company within 7 days of receipt of the Goods notify the Company of any short delivery, over delivery or defects reasonably discoverable on careful examination. In the absence of receipt of such notice the Company shall be discharged from all liability in respect of such defects or short or over delivery.

c) Delivery shall be deemed to occur and the risk of loss or damage in the Goods shall pass to the Purchaser on collection by or on behalf of the Purchaser or by a carrier for despatch to the Purchaser (whether or not such carrier be the Company's agent or servant).

d) The Purchaser shall pay to the Company the Company's reasonable charges for arranging for the Goods to be despatched and such charges to be included on the invoice for the Goods rendered under Condition 4 above.

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e) All goods despatched by the Company at its own expense shall be sent by the cheapest means and route available. If by any means or routes are specified by the Purchaser any additional cost thereby incurred by the Company shall be payable by the Purchaser at the time and in the manner previously specified in this condition. Any such services provided by the Company whether at the Company's own expense or at the Purchaser's expense shall be performed subject to these conditions

f) In the event that such services are to be provided by Carrier or other third party, then the Company shall, in arranging for the provision of the same, act only as the agent of the Purchaser and the Purchaser shall indemnify the Company against any cost charge liability or expense thereby incurred by the Company.

g) Where delivery of the Goods is effected by the Company (whether at the request of the Purchaser or not) by more than one consignment then each such consignment shall be deemed to be a separate contract subject to these Conditions of Sale and the Purchaser shall pay in full the amount payable under the Invoice for each consignment notwithstanding any rights which the Purchaser may claim to have against the Company in respect of any other consignment or under any other contract between the Company and the Purchaser.

h) Insurance of delivered goods in transit is the Purchaser's responsibility.

7. PROPERTY:

7(i) Until full payment has been made of the price of the Goods and of any other sums whatsoever which are or may become outstanding from the Purchaser to the Company, whether accrued due or not and whether under this Contract or howsoever and including debts and liabilities before and after the date of the Contract –

a) The property in the Goods shall not pass to the Purchaser and the Purchaser shall keep the Goods as Bailee for the Company (returning the same to the Company upon request).

b) Should the Goods (or any of them) be converted into a new product (referred to for the purpose of this Clause only as "The Products"). Whether or not such conversion involves the admixture of any other goods or thing whatsoever and in whatever proportions, the conversion shall be affected by the Purchaser solely as agent for the Company and the Company shall have full legal and beneficial ownership of the products.

c) Subject to (d) and (e) below, the Purchaser shall be at liberty to sell the Goods and the Products in the ordinary course of business on the basis that the proceeds of the sale shall belong to the Company to whom the Purchaser shall account on demand, provided that the Purchaser shall have no authority to enter into any Contract of Sale on behalf of the Company and any Contracts of Sale shall accordingly be concluded in the name of the Purchaser.

d) The Company may at any time revoke the Purchaser's power of sale by notice to the Purchaser if the Purchaser is in default for longer than 7 days in the payment of any sum whatsoever due to the Company (whether in respect of the Goods or any other goods supplied or services rendered at any time by the Company to the Purchaser or for any other reason whatsoever) or if any bill of exchange, cheque or other negotiable instrument drawn or accepted by the Purchaser in favour of the Company is dishonoured on presentation for payment, or if the Company has bona fide doubts as to the solvency of the Purchaser.

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e) The Purchaser's power of sale shall automatically cease if a receiver is appointed over any of the assets or the undertaking of the Purchaser or a winding up order is made against the Purchaser or the Purchaser goes into voluntary liquidation (otherwise than for the purpose of reconstruction or amalgamation) or calls a meeting or makes any arrangement or composition with creditors or commits any act of bankruptcy:

f) Upon determination of the Purchaser's power of sale under (d) or (e) above, the Purchaser shall place the Goods and the Products at the disposal of the Company who shall be entitled to enter upon any premise of the Purchaser for the purpose of removing such Goods and Products from the premises;

7 (ii) Where payment is made by means of a bill of exchange, cheque or other negotiable instrument, the company shall be deemed not to have received payment until the bill of exchange, cheque or instrument has been honoured on presentation for payment notwithstanding that the Company may have negotiated it and received value therefore.

7(iii) The Purchaser will keep the Goods and the Products free from and will indemnify the Company against any charge, lien or other encumbrance thereon.

8. WARRANTY:

This Limited Warranty applies to physical goods, and only for physical goods, purchased from Veotec Limited (the "Physical Goods").

What does this limited warranty cover?

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period.

During the Warranty Period, Veotec Limited will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

What will we do to correct problems?

Veotec Limited will either repair the Product at no charge, using new or refurbished replacement parts. Or if repair is not economically viable Veotec Limited will supply a replacement product. In the event of a warranty claim equipment must be returned to Veotec Limited. Veotec Limited accept no responsibility with costs associated with returns under a warranty claim.

How long does the coverage last?

The Warranty Period for Physical Goods purchased from Veotec Limited is 12 months from the date of delivery. A replacement Physical Good or part assumes the remaining warranty of the original Physical Good or 12 months from the date of replacement or repair, whichever is longer.

What does this limited warranty not cover?

This Limited Warranty does not cover any problem that is caused by:

- a) Conditions, malfunctions or damage not resulting from defects in material or workmanship
- b) Damage, problems or failure resulting from improper operation and/or inadequate maintenance by the Purchaser as detailed in the IOM supplied with the goods

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- c) Use of these products in locations and situations outside of the Product Purpose will void this Warranty
- d) Damage, problems or failure resulting from improper or faulty installation.
- e) Damage, problems or failure caused by factors external to the Product including, but not limited to, faulty or poor external electrical wiring, incorrect or faulty power supply, voltage fluctuations, over voltage transients or electromagnetic interference.
- f) Veotec Limited will not be responsible for any consequential losses caused by failure of its equipment which is the subject of a warranty claim.
- g) Veotec Limited will not be liable for any costs incurred in the removal of faulty equipment or installation of replacement equipment.
- h) Damage, problems or failure caused by acts of god, fire, wind, lightning, flood, storm, vandalism, earthquake, war, civilian destruction, misuse, abuse, negligence, accident.

What do you have to do?

To obtain warranty service, you must first contact us to determine the problem and the most appropriate solution for you.

For extended warranty please contact Veotec Limited:

Telephone: +44 (0) 1420 501020

E-Mail: sales@veotec.co.uk

9. DESIGN:

- a) The Company shall if required by the buyer design equipment for the use of the buyer at a cost to be agreed between the parties prior to the commencement of any design work. An estimate of the cost of such work shall be prepared by the Company and the Purchaser shall accept such estimate in writing before the commencement of any work by the Company. Such design shall be submitted by the Company within a time schedule agreed with the Purchaser in advance but shall not be liable for any loss incurred by the Purchaser caused by delay in submitting the required design.
- b) Where Veotec or their agents are subsequently manufacturing the goods designed, the purchaser shall confirm in writing that the goods are to be manufactured in accordance with the design supplied and no variations will be permitted unless details are approved in writing by the Purchaser and Company.
- c) Designs carried out by Veotec in order to supply goods where the Purchaser has not commissioned and paid for the design remain the intellectual property of Veotec.

10. MANUFACTURE:

- a) The Company shall manufacture and fabricate goods to a design either supplied by or approved by the Purchaser. From time to time the Company may sub-contract part or all of the contract to other manufacturers. For the purposes of these conditions, goods manufactured under any such sub-contract arrangement will be treated in the same manner as those wholly manufactured by Veotec and will be subject in full to Veotec's terms and conditions.

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b) Veotec accept no liability for any losses incurred by the Purchaser as a result of delay in supplying goods.

11. INSTALLATION:

a) The Company shall if required by the Purchaser supervise and advise upon the installation of the goods at the address nominated by the Purchaser for the delivery of the goods or equipment. The Purchaser will be responsible for payment of all reasonable expenses of Veotec on this instance.

b) The Company shall not be liable for any damage caused by unsatisfactory installation of the goods or equipment by the company if such damage is attributable in whole or part to any latent defect in the premises or any negligence on the part of any third party.

c) The Purchaser shall be solely responsible for the state and condition of the premises. In the event that the Company's representative considers that the conditions for work are unsafe, Veotec reserve the right to withdraw their labour. Any costs incurred will remain the responsibility of the Purchaser.

d) The Purchaser shall indemnify Veotec for any injury or damage caused to Veotec or its Employees or equipment howsoever caused whilst Veotec are on the Purchasers own premises or on the Purchasers customers premises.

e) Veotec will indemnify the Purchaser for any damage or injury caused by Veotec as required by statute.

12. INSOLVENCY OF THE PURCHASER:

a) The Company shall be entitled to cancel the contract or suspend any further deliveries under the contract if

i) The Purchaser enters into a voluntary arrangement with its creditors or goes into liquidation, or administration;

ii) A receiver is appointed over any of the property or assets of the Purchaser or an encumbrancer takes possession;

iii) The Purchaser ceases trading or threatens to cease trading.

13. LAW:

The contract shall be deemed to have been made in England under English Law.